Dillon Lehane

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Authorized to work in the US for any employer

SUMMARY

Dependable casino facilities professional with 8+ years at Boomtown Casino Biloxi, advancing from Heavy Duty EVS to Building Maintenance. Experienced keeping a 24/7 gaming floor clean, safe, and running. Seeking an EVS or facilities role.

SKILLS

Environmental services & deep cleaning, Slot machine cleaning & servicing, Building maintenance, Minor repairs & machine work, HVAC monitoring, Appliance repair, Light construction / renovation / demolition, Groundskeeping, Freight & supply transport, Inventory tracking, Floor-care equipment (hand & machine), Guest service, Reliability & punctuality, Graveyard / overnight shifts

EXPERIENCE

Substitute Teacher — Kelly Education / Kelly Services

Ocean Springs, MS, January 2025 – Present

- Licensed teacher substituting across three districts; dependable and requested back by name.

Merchandise Manager — Dollar Tree

MS, September 2024 – November 2024

- Covered both assistant- and store-manager duties overseeing ~8 staff; receiving, stocking, inventory, cashiering.

Student Teacher — Ocean Springs School District

Ocean Springs, MS, August 2023 – December 2023

- Full-semester teaching placement; classroom management and record-keeping.

Building Maintenance Tech — Boomtown Casino Biloxi

Biloxi, MS, April 2022 – July 2023

- Minor repairs, machine work, and light construction/renovation/demolition; monitored HVAC for gaming and event spaces.
- Responded on-call overnight to equipment and facility issues; operated hand and power tools, floor-care machines, and a forklift/pallet jack.

Heavy Duty EVS Attendant — Boomtown Casino Biloxi

Biloxi, MS, July 2014 – April 2022

- Maintained the casino floor overnight; detailed slot machines, deep-cleaned restrooms, and logged hourly inspections, keeping public areas guest-ready 24/7.
- Helped lead emergency response to an overnight ceiling collapse — roped off the area, deployed tarps, and set up water drainage.
- Senior member of a 5–6 person team; on-shift point person when supervisor and lead were out — nearly 8 years before moving into maintenance.

Customer Service Representative — Afni (Verizon Home Services)

Tucson, AZ, December 2011 – October 2013

- High-volume inbound calls, guest service, billing, retention, and upsells.

Crew Member — Peter Piper Pizza

Tucson, AZ, May 2011 – January 2012

- Food prep and service to safety standards; unloaded trucks and tracked inventory.

EDUCATION

- **B.S., History & Social Studies Licensure** — University of Southern Mississippi, Long Beach, MS, 2023
- **A.A., General Studies** — Mississippi Gulf Coast Community College, 2021 (GPA 3.49; Vice President's List, multiple terms)

CERTIFICATIONS & LICENSES

- Driver's License (Class C); clean driving record
- Forklift & pallet jack — operating experience
- CPR / First Aid — previously certified (willing to recertify)
- Mississippi Class A Educator License (Social Studies, grades 7–12) — bachelor's-level credential